# Yashwantrao Chavan Warana Mahavidyalaya, Warananagar,

WARANANAGAR

# Mechanism of the Grievance Redressal Cell

2017-18 to 2022-23

The Grievance Redressal Cell was formed with the goal of resolving student grievances. Students may submit their grievances in writing to the Principal. The cell will meet as needed and take appropriate measures/solutions to the grievances addressed to it. All students in our college have access to the Grievance Redressal Cell to voice their concerns about academic matters, financial matters, health services, the library, and other central services. Students' complaints dropped in the 'Suggestion Box' and oral complaints are both addressed. An effective complaint management mechanism improves stakeholder relationships and satisfaction. This cell's nature is highly confidential.

Our college has a three-tier system in place to resolve student grievances both on and off campus.

- Class Level- In the weekly Mentoring system the class teachers deal with the personal problems of our students.
- Department Level: The Department Heads and senior teachers solve the students' problems.
- College Level- The Grievance Redressal Cell, which reports to the principal, resolves our students' problems.

## Policies

- The vision and mission of the institution is inextricably linked to strong principles and ethics.
- The management and the college guarantee a strong redressel mechanism for student grievances. As mandated by the government, a three-tier grievance mechanism is in place to resolve any academic or administrative complaints.
- o The college's code of conduct applies to all students.
- Our institution has a zero tolerance policy for any form of ragging or sexual harassment.
- Our institution strictly adheres to all norms against sexual harassment, ragging, and other offences as issued from time to time by the state and federal governments.
- o Abuse on social networking sites will be severely punished.
- Any offence discovered through CCTV surveillance is punishable.
- Any student found in an incriminating situation, both on and off campus, will be reprimanded and counselled.

- O Students who violate the code of conduct will be given a fair hearing at the Departmental level
- The institution does not tolerate ragging or sexual harassment.

## **Objectives**

- > To develop a responsive and accountable attitude among all the stakeholders in order to maintain a harmonious educational atmosphere in the institute.
- > To uphold the dignity of the College by ensuring strife free atmosphere in the College through promoting cordial relationships with stakeholders.
- > To encourage the stakeholders to express their grievances/problems freely and frankly, without any fear of being victimized. Different methods for registering of Grievances

## Constitution of Grievance Redressal Cell

This Cell is functional with the principal as the head and three faculty members as coordinators. It addresses the sensitive areas that need patient listening, understanding, care, and of course redressal in the form of needy action. The pulse of all stakeholders is accessed through open, uninhibited written suggestions.

It is functioning according to the following UGC norms.

- 1. All complaints are first addressed by Grievance Committee whose composition is as follows:
- a. The principal of the college- Chairperson
- b. Two senior faculty members nominated by the Principal of the College.
- 2. There is no tenure of the members.
- 3. The quorum for the meeting shall be two.
- 4. The committee shall send the report and recommendations to the Vice-Chancellor of the affiliating University within a period of 15 days of receipt of the complaint.

## The Grievance Redressal Cell Activities

- A suggestion box has been placed in each Department. The institution tries to take corrective measures according to the suggestions shared in the box.
- The students can write a letter to the Principal about their suggestions and grievances.



## C. Creative Dissemination of the idea of ragging-free campus

- Events like Anti-Ragging workshops, seminars and other creative avenues to spread the idea.
- Safety and security apps without affecting the privacy of individuals can be creatively deployed.

## D. Using other UGC initiated measures

- Students in distress due to ragging related incidents can call the National Anti-ragging Helpline 1800-180-5522 (24x7 Toll Free) or e-mail the Anti-Ragging Helpline at helpline@antiragging.in.
- For any other information regarding ragging, please visit the UGC website i.e. www.ugc.ac.in & www.antiragging.in and contact UGC monitoring agency i.e. Aman Satya Kachroo Trust on mobile No. 09871170303, 09818400116 (only in case of emergency).
- 13 The UGC has got developed 4 short films and a documentary film to counsel students on ill effects of ragging. These films are uploaded on UGC website. All Universities/Institutions are requested to show these films regularly to the students during orientation and other programmes. These movies are available on the following link. ugc.ac.in/page/Videos-Regarding-Ragging.aspx

Any violation of UGC Regulations or if any institution fails to take adequate steps to prevent ragging or does not act in accordance with these Regulations or fails to punish perpetrators of incidents of ragging suitably, will attract punitive action under the UGC Act.

You are requested to implement the recommendations communicated vide letter dated 15.11.2017 and thereby ensure a ragging-free campus, a fundamental requirement for a supportive and fair institutional climate which is open to change, learning and progress.

With Personal regards,

Yours sincerely.

(Rajnish Jain)

CHALL

The Vice-Chancellor Shivaji University Vidyanagar, Kolhapur-416 004, Maharashtra.



D.O. No.1-15/2009 (ARC) pt.H1

Dear Sir/Madam.

In pursuance to the Judgment of the Hon'ble Supreme Court of India dated 08.05.2009 in Civil Appeal No. 887/2009, the UGC had notified "Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009". The Regulations are available on the UGC website i.e. www.ugc.ac.in. These Regulations are mandatory for all educational institutions in the country.

As multiple mechanisms are required to ensure a ragging-free campus, here are recommendations and action steps which may be deployed in your esteemed university and all institutions under your ambit.

## A. Basic Measures

- 1. Constitution of anti-ragging committee, anti ragging squad, setting up of Anti-Ragging Cell and adequate publicity for these measures through various media are to be undertaken.
- 2. Mention of Anti-ragging warning in the institution's prospectus and information booklets/brochures shall be ensured.
- 3. Updating websites of institutions with the complete address of nodal officers related anti ragging committee with contact details.
- 4. In compliance of the UGC Regulations and the 2nd Amendment in the UGC Regulations regarding submission of undertaking by each student and every parent to submit an online undertaking in every academic year.
- 5. UGC has notified the 3<sup>rd</sup> Amendment in UGC Regulations on 29<sup>th</sup> June, 2016 to
  - 3 (i) Any act of physical or mental abuse (including hullying and exclusion) targeted at another student (fresher or otherwise) on the ground of colour, race, religion. caste, ethnicity, gender (including transgender), sexual orientation, appearance, rationaluy, regional origins, linguistic identity, place of birth, place of residence or economic background
- 5. Installing CCTV cameras at vital points

## B. Counseling and monitoring measures

- Regular interaction and counseling with the students can detect early signs of ragging and identification of trouble-triggers.
- Surprise inspection at hostels, students accommodation, canteens, rest cum

Inbox

Delete Spam Actions

Inbox

Airbnb

Host with peace of mind Airbnb hosts

Drafts

Sent

Archive

Deleted Items

Online Undertaking

ycwcwarana yaho. /Inbox

Anti-Ragging Helpline <collegedeskantiragging@gmail.com

19 Sep at 1:31 PM

Dear Sir/Main,

As you know it is mandatory as per the Hon. Supreme Court & UGC/MHRD Regulations that all students fill in an Anti Raging Undertaking, to h year To make the process easy MHRD has developed an ONLINE Facility.

Undertaking can be filled ONLINE at: www.amanniovement.org (OK)

Please ask all your students to fill their Undertaking on any of the two web tres. The procedure is very simple and explained on the web sites

Thank you. With Regards, Anti-ragging Helpline :1800-180-5522 collegedesk.antiragging@gmail.com

Delete

Spara Actions \*

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## शिवाजी विद्यापीठ, कोल्हापूर

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महोदय/महोदया,

विद्यापीठ अनुदान आयोगाच्या "Regulations on Curbing the Menace of Ragging in Higher Educational Institutions, 2009" चे पालन करण्याद्यवतचे सचिव, विद्यापीठ अनुदान आयोग, नवी दिल्ली यांचे D.O.No.1-15/2009(ARC)pt.III. Dtd. 4<sup>th</sup> June, 2018 चे पत्र सोबत जोडले आहे. त्यानुसार कार्यवाही करण्यात यावी.

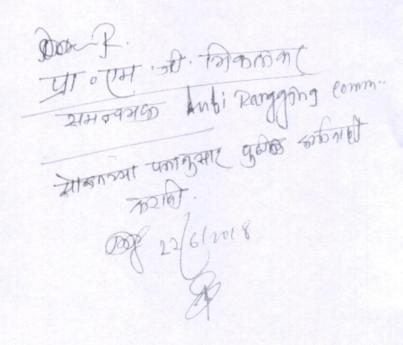
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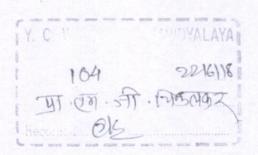
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आदेशान्वये,

उपकुलसचिव

संदर्भ क. संलग्नता/टी-२/ 79 वि.





शिक्षण संचालनालय, (उच्च शिक्षण)

महाराष्ट्र राज्य, मध्यवती इमारत, पुणे ४११ ००१

Web: www.dhepune.gov.ln

E-mail: mavi.dhepune@nic.in

फोन नं ०२०/२६१२२११९, २६०५१५१२, २६१३०६२७, २६१२४६३९

फोन नं ०२०/२६१११९५३

क्रमांक रंगिंग-३०२१/प्र.क.३४/मवि-१/७८६ С

दिनांक ०५.०७.२०२१

प्रति.

F7 JUL 2021

१. सर्व विभागीय सहसंचालक, उच्च शिक्षण, २.मा.कुलसचिव, सर्व अकृषी /अभिमत / स्वयं अर्थसहाय्यीत विद्यापीठे,

> विषय - विद्यापीठ व महाविद्यालयांमध्ये विद्यार्थ्यांच्या रॅगिगबाबत समान् संधी कक्ष अमण्याबावत

संदर्भ : शासन पत्र क्र.संकीर्ण-२०२१/प्र.क्र.६/विशि-४,दि.०१.०७.२०२१ .

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Y. C. WARANA MAHAVIDYALAYA In No 483 Date 83/11/09
To Andi Ronging Compost Ishin M.G.
Chikalkar

कनिष्ठ प्रशासन अधिकारी शिक्षण संचालनालय, उच्च शिक्षण, महाराष्ट्र राज्य, पुणे-१.

प्रत: प्रधान सचिव, उच्च व तंत्रशिक्षण विभाग, मंत्रालय विस्तार भवन, मुंबई ४०००३२ यांना माहितीसाटी

Obor. m. G. Chikalkar

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THE FOLLOWING PUNISHINENT WILL BE AWARDED FOR THOSE WHO ARE FOUND GUILTY N PARTICIPATION OR IN AET MENT OF RAGGING.

TES CANCELLATION OF ADMISSION.

E RUSTICATION FROM THE INSTITUTION.

EXPULSION FROM THE INSTITUTION AND CONSEQUENT DEBARRING

FROM ADMISSION TO ANY OTHER INSTITUTION.

EXPULSION FROM THE HOSTEL.

FINE UPTO 88, 25,000/-

RIGOROUS IMPRISONMENT UP TO THREE YEAR (THIS WILL DEPEND UPON THE  NATURE AND GRAVITY OF THE OFFENCE AS ESTABLISHED BY THE COURT OF LAW)

NOIT

AS DER THE ORDER OF HONOURABLE SUPREME COURT OF INDIA VICTIM OF RAGGING  TO AVOID PUNISHMENT, THE STUDENTS ARE ADVISED TO STRICTLY REFRAIN THEMSELVES FROM INDULGING IN ANY ACT OF RAGGING.

RAGGIG

IS A CRIMINAL OFFENCE

Dont "RAG"

Also don't be a mute witness to

Ragging



Anti Ragging & Student Safety

Anti Ragging Committee

Launch of

24x7

LL FREE ANTI-RAGGING

HELPLINE

1800-180-5522

or 155222\*

By

Shri Kapil Sibal

Meighar of Human Rosource Development

On Saturday 20th June 2009



MAKE CAMPUS RAGGING FREE. GO AHEAD, REPORT RAGGING SAY NO TO RAGGING

\* Under Implementation







Ör. Hannschan Singh Für des Freier Moster



Seed, D. Parambouwan (Ran Neodor of Standards 180)

## Salient Features

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- Acknowledgment of receipt of Complaint/ Grievance - Registered complaint is acknowledged by grang a tricule intercent scalar.
- Accountability & Transparency Complaint is for notified for action to according authority.
- Tracking The status of action on complaint can be bracked us to the help of unique marker decired as arteresting point.
- Confirmation calls/mails Cooking of complicat frequipments on call mail to student under discuss.

helpline@antiragging.net



Government of Huma Ministry of Human Reported Development Department of Higher Education

# DON'T 'RAG' ALSO DON'T BE A MUTE WITNESS TO 'RAGGING'



## What is Ragging?

Any act resulting in:

- Mental / Physical / Sexual abuse
- Verbal abuse
- Indecent behaviour
- Criminal intimidation / Wrongful restraint
- Undermining human dignity
- Financial exploitation / Extortion
- Use of force

Each of the above is a criminal offence

## A student indulging in ragging can be:

- Expelled from the institution
- Banned from the mess / hostel
- # His/ her scholarship can be withdrawn
- Debarred from examinations
- Denied admission to any institution
- Prosecuted for criminal action
- Institutions have been asked to file FIR with local police against those who RAG / ABET ragging





GO AHEAD, REPORT RAGGING

Join Hands to make your Campus Ragging Free

Anti Ragging committee.

## Shree Warana Vibhag Shikshan Mandals Yashwantrao Chavan Warana Mahavidyalaya Warananagar Academic Year – 2022-2023

# Awareness Program & Zero Tolerance regarding ragging and sexual harassment

The institute takes utmost care to strictly prohibit any case of ragging and sexual harassment on the campus. Various initiatives taken for this purpose are as below:

**Counselling:** In the beginning of every academic year, we organise awareness program for first year B.A., B. Com. and B.Sc. students regarding anti ragging and zero tolerance policy. Along with discipline committee members, Principal, IQAC Co-ordinator, Head of Gymkhana, NCC, NSS and Women faculty members of the college counsels the students. During these interaction, Principal addresses students regarding zero tolerance policy of the college against ragging and sexual harassment.

Flying Squad: The grievance redressal cell has prepared flying squads for surveillance of different regions of the campus. The squad members visit the places randomly. They visit Library, Canteen, Playground and interact with fresher's and senior students regarding ragging cases and grievances, if any. The squad finally submit their visit report to the committee coordinator. The committee takes the issues, if any, in the meeting and take appropriate action.

**Affidavit by students regarding no involvement in Ragging:** Along with the admission forms anti- ragging forms are filled up by the students. The form states the legal action against ragging and affidavit ensures no participation of students in any ragging case.

**Display Boards:** To create awareness among the students anti-ragging boards are displayed in the premises of the college and on the notice boards. The display boards indicate the articles and legal actions provision against ragging cases, if any.

Women Redressal cell: We have women Redressal Cell to tackle with the problems of women faculty members and girl students. Board of the committee and complaint box along with WhatsApp no. of kodoli police station is kept in the college building.

**Nirbhaya Squad:** Nirbhaya Pathak also visits the college to maintain discipline. The committee members and the members of Nirbhaya Pathak makes the students aware that they should not make any wrong comments and not to misbehave with the girl students.

**Complaint Box:** Girl students have facility to submit their complaints in the complaint box for their safety.

**CCTV surveillance:** for further safety measures, the college has installed CCTVs in the premises of both the college buildings. The CCTV covers main corridors, Cultural Hall, Science wings corridor and Staffroom etc. The CCTV surveillance boards are displayed at various places as caution measure.

WARANANAGAR

ashavantrao Chavan Wara V. Mahavidyalaya Warananagar, Dist. Vinanux

# Yashwantrao Chavan Warana Mahavidyalaya, Warananagar

# Women Redressal Cell (2022-23)

1. Principal Prof Dr, P.S. Chikurdekar - President

2. Dr. Prajakta Ahuja - Co-Ordinator

3. Adv. R. V. Patil - Member

4. Mrs. Tanuja Shipurkar - Member

5. Dr. Mrs. Mamata Hanchanale - Member

6. Dr. Mrs. P. R. Salokhe - Member

7. Smt. B. S. Mulik - Member

8. Mr. B. J. Ladgaonkar Member - Member

## NOTICE

Date - 04/01/2023



All the members of are requested to attend a meeting on Friday 07/01/2022 at 11:30 am in the Principal's cabin to discuss following Agenda.

All the members are requested to attend the meeting

## **AGENDA**

- 1) To organize a lecture on Personality Development.
- 2) To organize various activities for girl students
- 3) Any other issues with the permission of chair



**Dr. Prajakta Ahuja** Coordinator, Grievance Redressed Cell Principal
Y.C. Warana Mahavidyalaya,
Warananagar

## **Committee Members:**

1. Adv. R.V. Patil - Pura K

2. Mrs. Taniya Shipurkar - Durkar

3. Dr. Mrs. Mamata Hanchale -

4. Dr. Mrs. P.R. Salokhe -

5. Smt. B.S. Mulik - Sam

6. Mr. B.J. Ladgaonkar - m

## **MINUTES**

- 1. Discussion was held on to arrange a lecture on law about women for the girl students and it was resolved that it will be organized on  $5^{th}$  April and advocate Mangala Patil should be the resource person
- 2. Discussion was held on redress of girl students but there was no single complaint from the girl students

**Dr. Prajakta Ahuja**Coordinator, Grievance
Redressed Cell.



Principal
Y.C. Warana Mahavidyalaya,
Warananagar

Milling

### **Committee Members:**

1. Adv. R.V. Patil - Rahi

2. Mrs. Taniya Shipurkar

3. Dr. Mrs. Mamata Hanchale -

4. Dr. Mrs. P.R. Salokhe

- to

5. Smt. B.S. Mulik

6. Mr. B.J. Ladgaonkar

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Prof. M.G.Chikalkar Coordinator Anti-Ragging committee 15th April 2023

To,

Principal,

Yashwantrao Chavan Warana Mahavidyalaya, Warananagar

Subject:- Anti-Ragging committee report-2022-23

Respected sir,

Anti-Ragging committee was formed in the beginning of academic year 2022 -23. Committee meeting were held from time to time. The anti-ragging squad were located at various point in the college. The report from this points were collected and analyzed.

WARANANAGAR (KOLHAPUR)

During the year 2022-23 no ragging was reported to the committee

Thanking you,

Yours faithfully

Prof. M.G.Chikalkar

Mulialm

Dr. Prajakta Ahuja Co-ordinator, Grievance, Redressal Cell (women) 10<sup>th</sup> March, 2023

To The Principal Y. C.W.M. Warananagar

Sub. Grievance reported

Respected Sir,
During the year 2022-2023 no grievance was reported to the cell so no redressal was done by the cell

Thanking You,



Yours faithfully,

PHAGO

(Dr. Prajakta Ahuja)